

# TECHO-BLOC WARRANTY

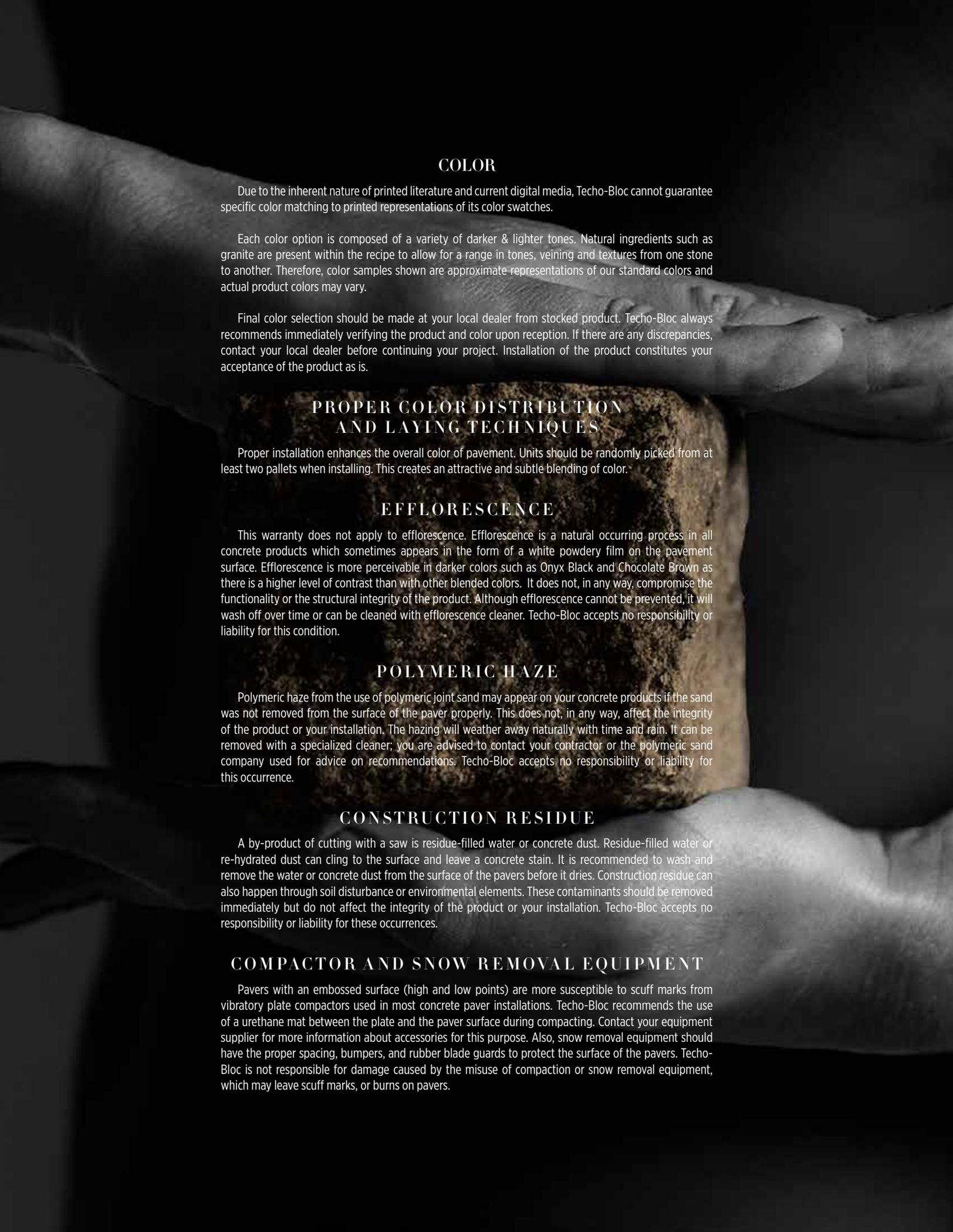
**TECHO-BLOC IS PROUD TO CERTIFY that our paving stones and retaining walls meet the latest industry standards in Canada and the United States of America. All Techo-Bloc manufactured landscape products comply with and surpass all applicable standards established by the CSA (Canadian Standards Association), ASTM (American Society for Testing and Materials) and the BNQ (Bureau de normalisation du Québec), recognized as the strictest standards throughout the world.**

**TECHO-BLOC OFFERS A TRANSFERABLE LIFETIME WARRANTY on the structural integrity of all paving stones and retaining wall stones it manufactures. It covers any disintegration and/or decomposition of the abovementioned products resulting from natural causes and the abnormal deterioration of the surface due to the use of sodium chloride (NaCl) such as de-icing salt.**

**IF PRODUCTS PROVE DEFECTIVE, we will replace these units. Techo-Bloc's responsibility is limited to its products only and not to the costs related to the installation of those products. Techo-Bloc will honor this transferable lifetime warranty with a proof of purchase such as an invoice or delivery slip.**

NOTE: This warranty does not apply to any breakage, chipping, natural wear or other deterioration that were caused from improper design or installation which does not comply with applicable codes, the ICPI (*Interlocking Concrete Pavement Institute*), NCMA (*National Concrete Masonry Association*) and recognized work procedures. This warranty does not apply to any damage resulting from a natural disaster or from a deliberate and/or negligible act on the part of the purchaser, owner of the building, installer or any third party.

For industry information about efflorescence, polymeric haze or information pertaining to installation specifications, please visit [www.icpi.org](http://www.icpi.org) or [www.ncma.org](http://www.ncma.org).

A close-up photograph of a person's hand holding a rectangular concrete paver. The paver has a textured, slightly weathered surface with some darker spots. The background is dark and out of focus.

## COLOR

Due to the inherent nature of printed literature and current digital media, Techo-Bloc cannot guarantee specific color matching to printed representations of its color swatches.

Each color option is composed of a variety of darker & lighter tones. Natural ingredients such as granite are present within the recipe to allow for a range in tones, veining and textures from one stone to another. Therefore, color samples shown are approximate representations of our standard colors and actual product colors may vary.

Final color selection should be made at your local dealer from stocked product. Techo-Bloc always recommends immediately verifying the product and color upon reception. If there are any discrepancies, contact your local dealer before continuing your project. Installation of the product constitutes your acceptance of the product as is.

## PROPER COLOR DISTRIBUTION AND LAYING TECHNIQUES

Proper installation enhances the overall color of pavement. Units should be randomly picked from at least two pallets when installing. This creates an attractive and subtle blending of color.

## EFFLORESCENCE

This warranty does not apply to efflorescence. Efflorescence is a natural occurring process in all concrete products which sometimes appears in the form of a white powdery film on the pavement surface. Efflorescence is more perceivable in darker colors such as Onyx Black and Chocolate Brown as there is a higher level of contrast than with other blended colors. It does not, in any way, compromise the functionality or the structural integrity of the product. Although efflorescence cannot be prevented, it will wash off over time or can be cleaned with efflorescence cleaner. Techo-Bloc accepts no responsibility or liability for this condition.

## POLYMERIC HAZE

Polymeric haze from the use of polymeric joint sand may appear on your concrete products if the sand was not removed from the surface of the paver properly. This does not, in any way, affect the integrity of the product or your installation. The hazing will weather away naturally with time and rain. It can be removed with a specialized cleaner; you are advised to contact your contractor or the polymeric sand company used for advice on recommendations. Techo-Bloc accepts no responsibility or liability for this occurrence.

## CONSTRUCTION RESIDUE

A by-product of cutting with a saw is residue-filled water or concrete dust. Residue-filled water or re-hydrated dust can cling to the surface and leave a concrete stain. It is recommended to wash and remove the water or concrete dust from the surface of the pavers before it dries. Construction residue can also happen through soil disturbance or environmental elements. These contaminants should be removed immediately but do not affect the integrity of the product or your installation. Techo-Bloc accepts no responsibility or liability for these occurrences.

## COMPACTOR AND SNOW REMOVAL EQUIPMENT

Pavers with an embossed surface (high and low points) are more susceptible to scuff marks from vibratory plate compactors used in most concrete paver installations. Techo-Bloc recommends the use of a urethane mat between the plate and the paver surface during compacting. Contact your equipment supplier for more information about accessories for this purpose. Also, snow removal equipment should have the proper spacing, bumpers, and rubber blade guards to protect the surface of the pavers. Techo-Bloc is not responsible for damage caused by the misuse of compaction or snow removal equipment, which may leave scuff marks, or burns on pavers.